

Quality Policy

It is the objective of Philip Agius & Son Ltd to supply products and service of consistent quality to meet the expectations and needs of its clients. Furthermore, we ensure compliance with the standards and regulatory requirements and that our expertise and advice are available to our clients at all times.

To achieve these objectives Philip Agius & Son Ltd keep close contact with its customers so as to have direct feedback about the quality of its products. This leads to continuous monitoring of the product with immediate corrective actions being taken if need arises.

Use of introductory seminars, internal memos and internal audits of the system keep all employees aware of the company quality policy. This ensures that they are familiar with the system and the relevant documentation.

The Quality Management System of Philip Agius & Son Ltd is described in the Quality Manual. Its contents have been reviewed and indicate compliance of the system with the requirements of ISO 9001. The Operating Procedures and the Work Instructions, which define in detail, how each element of the system is applied, support the Quality Manual.

The Management and Workforce of Philip Agius & Son Ltd are committed to the principles of quality assurance and the practices described in this manual.

28/07/2020